<u>Manual-1</u>

Particulars of organization, Functions and Duties [Section 4 (1) (b) (i)]

a. Aims and objectives of the organization:

- i. To provide quality education to the students in the field of Ayurveda & Unani systems at UG as well as PG level required for medical care facilities.
- ii. To provide medical care facilities in Ayurved and Unani system to the citizen
- iii. To promote research and development activities in Ayurved and Unani
- b. **Mission:** Quality education and propagation of Ayurved and Unani and commitment to excellence. To nurture the young minds for research and up gradation of the system.
- **c.** Vision : To build a Centre of global excellence in Ayurveda and Unani through quality teaching, training, Patient care and research.
- d. Organization Chart: as annexed (Manual-III)

e. Allocation business:

- i. Medical Education in Ayurveda & Unani systems of Medicine
- ii. Patient Care in Ayurveda & Unani
- iii. Research Work in Ayurveda & Unani.

f. Duties to be performed to achieve the mission

- To impart the education in Ayurvedic & Unani systems of medicines both at UG & PG level.
- To impart Ayurvedic & Unani Treatment free of cost to poor and needy persons.
- To Propagate the Ayurvedic and Unani systems of Medicines.

g. Details of services rendered:

The college imparts education in Ayurvedic & Unani systems of medicines both at UG & PG level.

College attached hospital runs OPDs in both the streams on Monday-Friday from 08-00 am to 02-00 pm and on Saturday from 08-00 am to 01-00 noon.

Apart from Ayurvedic and Unani OPDs special Clinics like Dental, Geriatric, Diabetic & Homeopathy are also working to serve the needy persons.

IPD strength is 300. Amongst 60 beds reserved for disaster management. Patient care/ treatment is free of cost.

Hospital is Well equipped with Pathological laboratory, X-Ray unit.

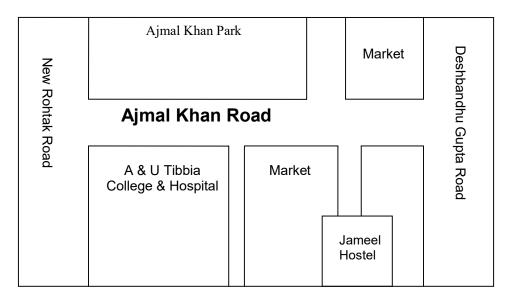
h. Citizens interaction.:

Citizens interaction at the level of1) Hospital to treat the poor and needy. 2) To get the RTI information. 3) At the time of Admission to BAMS, BUMS & PG courses.

I. Postal address :

Principal A & U Tibbia College & Hospital, Ajmal Khan Road, Karol Bagh New Delhi – 110005, Phone 011-23524180. E-Mail:-pmstibbiacollege@rediffmail.com

j. Map of office location:



10. Bus routs:

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212,39,350,450,45,218,863,309,318,343,371,351,358,157,154,99,939,921,925,926,929, 166,181,610,355.
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11. Nearest Metro Stations: Karol Bagh, Pratap Nagar

k. Working hours both for office and public.

| Office Mon-Fri | 9:00 am to 4:00 pm |
|----------------|--------------------|
| Sat. | 9:00 am to 1:00 pm |
| Public (OPD) | 8.00 am to 2.00 pm |

Public interaction, if any.

The public interaction is for patient care level & for admissions.

I. Grievances redressal mechanism.

In case of any complaint the public may contact any of the following officers of the institute through telephone, letter, e-mail or by personal visit (with prior appointment).

Principal , A & U Tibbia College & Hospital, Ajmal Khan Road, Karol Bagh New Delhi – 110005, Phone 011-23524180

E-Mail:-pmstibbiacollege@rediffmail.com Website:http://autch.delhi.gov.in

AND

PGRMS A & U Tibbia College & Hospital,